

BACKGROUND

Information Station Specialists, Inc., since its beginning in 1983, has become a reliable provider of specialized radio equipment, signage and related services for government, industry, nonprofit organizations and individuals. The company has supplied more than 1000 information radio stations, located in all 50 states.

Today, Information Station Specialists is the best known domestically-owned source of information radio products and services in the USA. The company's longevity, stability and experience in the industry is unmatched; i.e., the average level of experience among management-level employees with the technology is more than 15 years each, with combined management experience exceeding 100 years. The firm has operated under the same name and management throughout its history and has maintained the same contact address and telephone number continuously since 1987.

Information Station Specialists has made its mark in radio station design, challenging conventional theories of equipment configuration and installation. The company is credited with:

- The Nation's first portable Highway Advisory Radio stations.
- The first and only transmitter that leverages the 5000 Hz audio bandwidth.
- The first synchronized stations.
- Broad use of high efficiency AM antennas, as well as patented antenna designs that require minimum surface area for ground deployment and antenna supports with hurricane wind tolerance.
- Wireless methods of linking audio to stations.
- Digital technologies to make message management convenient and hand-portable.
- Streaming technologies that allow simulcast of the programming to PCs and portable devices.
- Power sources for emergency management and public health applications.
- Pioneering new AM frequencies, such as 1710 AM frequency for special applications nationwide.

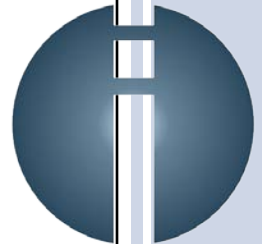
In 1985, two years after its founding, the company created the first national newsletter for information station (TIS/HAR) operators and then, in 2008, formed a national nonprofit association for information radio station operators/licensees called the American Association of Information Radio Operators (AAIRO.org). AAIRO has been responsible for influencing change in FCC rules for the Travelers Information Stations that has resulted in wider-allowed bandwidth, so stations can sound on par with regular broadcast stations. AAIRO also secured FCC clarifications to TIS rules that make clear the service can function as an emergency service in disasters, allowing emergency managers, at their discretion, to communicate directly with citizens.

In addition to an array of unique products, Information Station Specialists provides a broad spectrum of related services, including . . .

- Onsite project planning.
- Signal propagation studies.
- FCC licensing.
- Full turnkey installation.
- Post-installation signal studies.
- Operation/maintenance training.

The company also provides a uniquely written "Support Promise" with each system sold to provide technical assistance, 24 hours a day during its entire useful life. As a result, the many information stations that have been in continuous operation for more than 25 years continue to receive reliable support from Information Station Specialists.

This combination of high quality, customized products, a broad range of services, competitive pricing and an exclusive support policy has made Information Station Specialists the supplier of choice for most of the Nation's public safety and health agencies, highway departments, airports, recreation areas, military bases and federal agencies, who are the main operators of information station technology. References from recent projects appear below; and noteworthy customers from over the years follow.



PROJECT REFERENCES

Adams County Emergency Management, IL

John Simon
jsimon@co.adams.il.us - 217.277.2005
VoiceStar System

Tennessee Department of Health

Adalberto Valdez
Adalberto.valdez@tn.gov - 615.840.0477
RadioSTAT Emergency Stations (2) & Signs

Reagan Washington National Airport, DC

Kevin Frazier
kevin.frazier@mwa.com - 703.417.8321
Information Station IP

Saint Louis Emergency Management, MO

Sarah Gamblin Luig
gambolini-luigs@stlouis-mo.gov - 314.696.9067
InfoSpot Drive Thru station

Haleakala National Park, HI

Polly Angelakis
polly_angelakis@nps.gov - 808.572.4450
Information Stations IP (2)

Yellowstone National Park

Jennifer Jerrett
jennifer_jerrett@nps.gov - 307.344.2210
ITS6000 (3 fixed stns) & VoiceStar (portable)

Naperville Emergency Management, IL

Dan Nelson, EMA Coordinator
nelsond@naperville.il.us - 630.335.6400
Information Station IP (3 synched stations with wireless audio control)

Westford Fire Department, MA

Joe Targ, Co-Director
jtarg@westfordma.gov - 978.399.2080
ALERT AM Emergency Station

Oakland County Homeland Security, MI

Kevin Scheid, EMC
scheidk@oakgov.com - 248.858.1724
ALERT AM (fixed station) & VoiceStar (portable station)

Grand Prix Association of Long Beach, CA

Dwight Tanaka, VP/Ops Director
dtanaka@gpalb.com - 562.490.4525
RadioSTAT Emergency Station (with recording services)

Fort Bend County Office of Emergency Management, TX

Alan Spears, EMC
alan.spears@co.fort-bend.tx.us - 281.342.6185
ALERT AM Emergency stations (10)
RoadRunnR (2 portable stations)
Flashing Sign Beacons

Foresthill Fire Protection District, CA

Rich Hercules
fhfd95631@gmail.com - 619.980.2178
RadioSAFE Wide Area Emergency System

Lake Forest, CA

Jonathon Volzke
jvolzke@cityoflakeforestca.gov - 949.282.5214
Information Station (turn-key services)

San Bernardino Public Works, CA

Klyde Layon
Layon_KI@sbcity.org - 909.384.5005
Information Station IP (with streaming services)

Westbrook Emergency Management, CT

Don Izzo, Director
westbrookem@comcast.net - 860.391.5544
RadioSTAT Emergency Stations (2)

Coastal Bend Regional Advisory Council, TX

Danny Ramirez, EMTF Coordinator
danny@cbrac.org - 361.939.7177
RadioSTAT Emergency Station & Signs (3)

University of Kentucky

Delbert Ault, Marketing/Promotions Manager
delbert.ault@uky.edu - 859.257.6875
Information Station Classic (with network audio control)

National Park Service, Arches National Park

Ron Reed
ron_reed@nps.gov - 435.210.1459
Information Station IP (custom)

Hartsfield Jackson Atlanta Internatl Airport, GA

Will Carson
general.carson@atlanta-airport.com - 404.382.2120
Information Station (custom & recording services)

Cincinnati N Kentucky Internatl Airport, OH

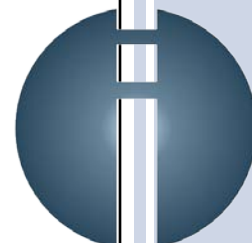
Chad Everett, Operator
ceverett@cvgairport.com - 859.767.3680
Dave Rorer, Advanced Radio Technology
drorer@radiotech.com - 513.489.5575
Information Station IP (custom)

Grand Canyon National Park, AZ

Vicky Stinson
victoria_stinson@nps.gov - 928.638.7364
RadioExpress (rental)

Glacier National Park, MT

Marc Neidig, Supervisory Park Ranger
marc_neidig@nps.gov - 408.888.7942



SUPPLIER REFERENCES

Royal Sheet Metal, Holland MI

Jeff Kooienga - jeff@royalsheet.com – 616.786.0800

Alarmco, Guilford, CT

Ron Cook - roncook@messagerepeaters.com – 800.824.5006

Morad Antenna, Bellingham, WA

Dan Hisey - sales@morad.com – 206.789.2525

NOTEWORTHY OTHER PROJECTS

(Contacts can be supplied upon request.)

For Emergency Advisories

- San Marcos Pass, CA
- Los Alamos County, NM (at National Lab)
- State of North Dakota Emergency Management
- Customs and Border Protection, CA & TX

For Public Health Advisories

- Ventura County Health, CA
- Indiana District Health (8 counties)
- Douglas County, NE
- Central Region Health, TN South Texas Regional Advisory Council

For Visitor Information Advisories

- Mount Rainier National Park, WA
- Nocatee, FL (Tolomato Community Development District)
- Arcola Chamber of Commerce, IL
- Sleeping Bear Dunes Visitor Center, MI

For Highway Advisories

- Caltrans
- Michigan DOT at Mackinac Bridge
- Lake County, IL Virginia DOT at Hampton Roads
- Westchester County, NY
- Ventura County, CA

For Attraction/Event Management Advisories

- Savannah National Wildlife Refuge, GA
- Upper Delaware Scenic River & Recreational Area, PA
- Cleveland Metroparks, OH

